

April 2019 Chapter Meeting and Luncheon Review

We would like to thank everyone who came out and supported the April 9, 2019 Chapter meeting and luncheon, it was a fantastic turnout in attendance. A special thank you to Cheryl L. Davis, Senior Compliance Director and Bill Yarbrough, Compliance Consultant, from Nationwide Insurance Company, for sharing about the important process of “Market Conduct in the Insurance Regulatory Environment.” They informed the group of what exactly a market



conduct regulators review was and what the specific functions represented for all parties involved in the process. Mr. Bill Yarbrough discussed the small explanation of the exam process and highlighted in his portion of the presentation, “The importance of understanding that there is a level of consistency that needs to be gained and that is in everyone’s best interest.” Which meant that everyone needs to be on the same page when handling the exam process.

As the presentation continued, Cheryl L. Davis spoke about how it is important to pay attention to the draft reports and research and verify that information is correct because those are legal documents; if they are signed and processed, your company may be labeled with incorrect information due to negligence of verifying documentation. So, check and make sure that the examiners report is accurate before it is signed off. If you would like more information about what market conduct is about, please feel free to contact Cheryl L. Davis at Cheryl.davis@nationwide.com or Bill Yarbrough at bill.yarbrough@nationwide.com.

Please, make sure you sign up to attend the May 14, 2019 meeting on [Eventbrite](https://www.eventbrite.com). It will be the Columbus CPCU Chapter’s last meeting at the Lincoln Theatre location. We encourage all to come and support our invited speaker, Terri Sutton, who will be speaking on general liability and the opioid epidemic. We look forward to seeing everyone soon!

